



PROJECT MANAGEMENT
CENTER FOR EXCELLENCE

A.J. CLARK SCHOOL OF ENGINEERING
Civil & Environmental Engineering Department



SERVANT LEADERSHIP.....ITS A LIFELONG JOURNEY

Uma Hiremagalur
2019 Project Management Symposium

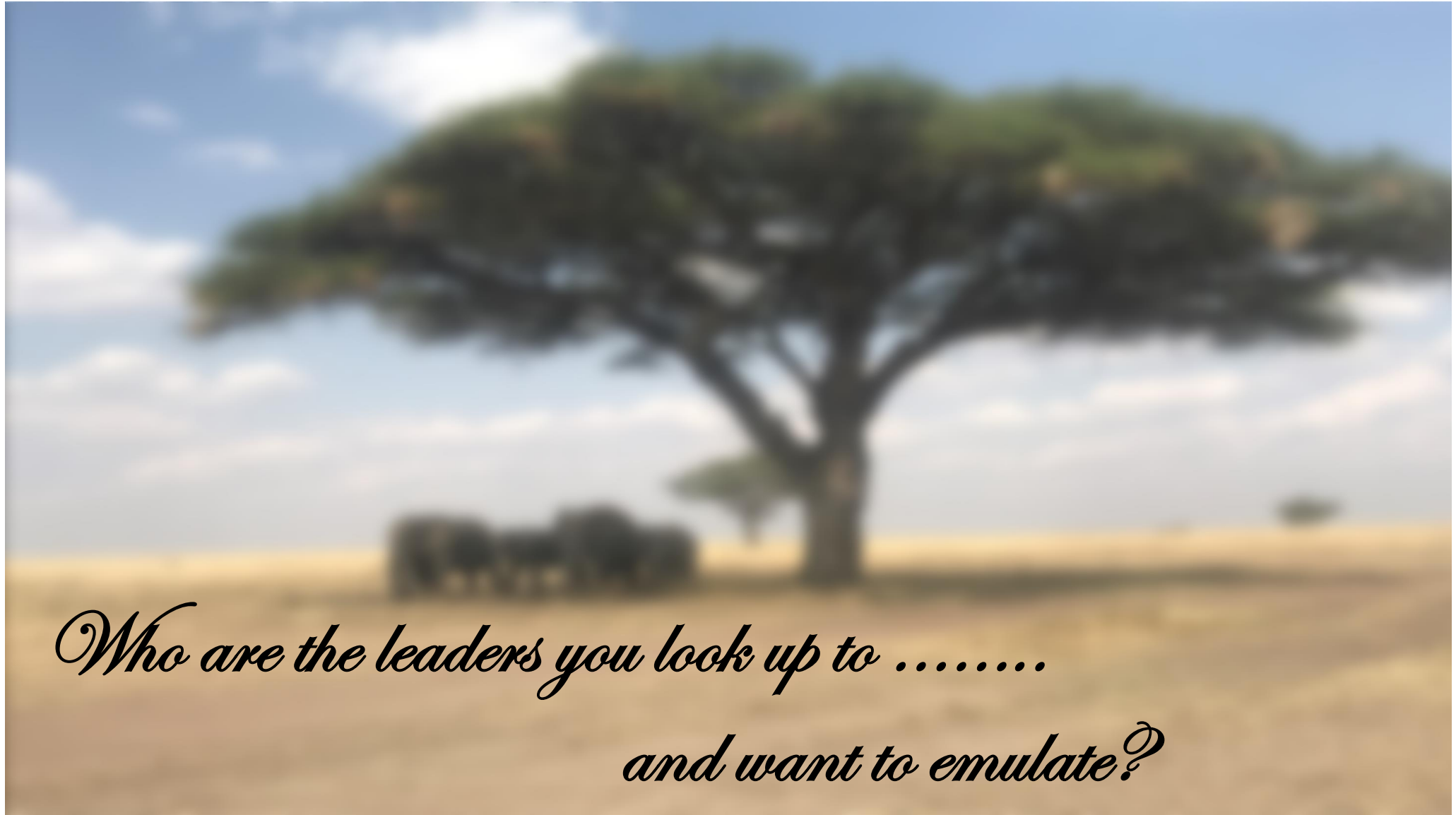


**People will forget what you said, people
will forget what you did but people will
never forget how you made them feel -
Maya Angelou**



If you
want to
go far
you go
together

...



Who are the leaders you look up to
and want to emulate?



Leadership Styles

Autocratic

Democratic

Bureaucrati
c

Laissez
Faire

Coach

The servant-leader *is* servant first. It begins with the natural feeling that one wants to serve, to serve *first*.

Then conscious choice brings one to aspire to lead.

☼ Robert K. Greenleaf

Empathy

Listening

Authenticity

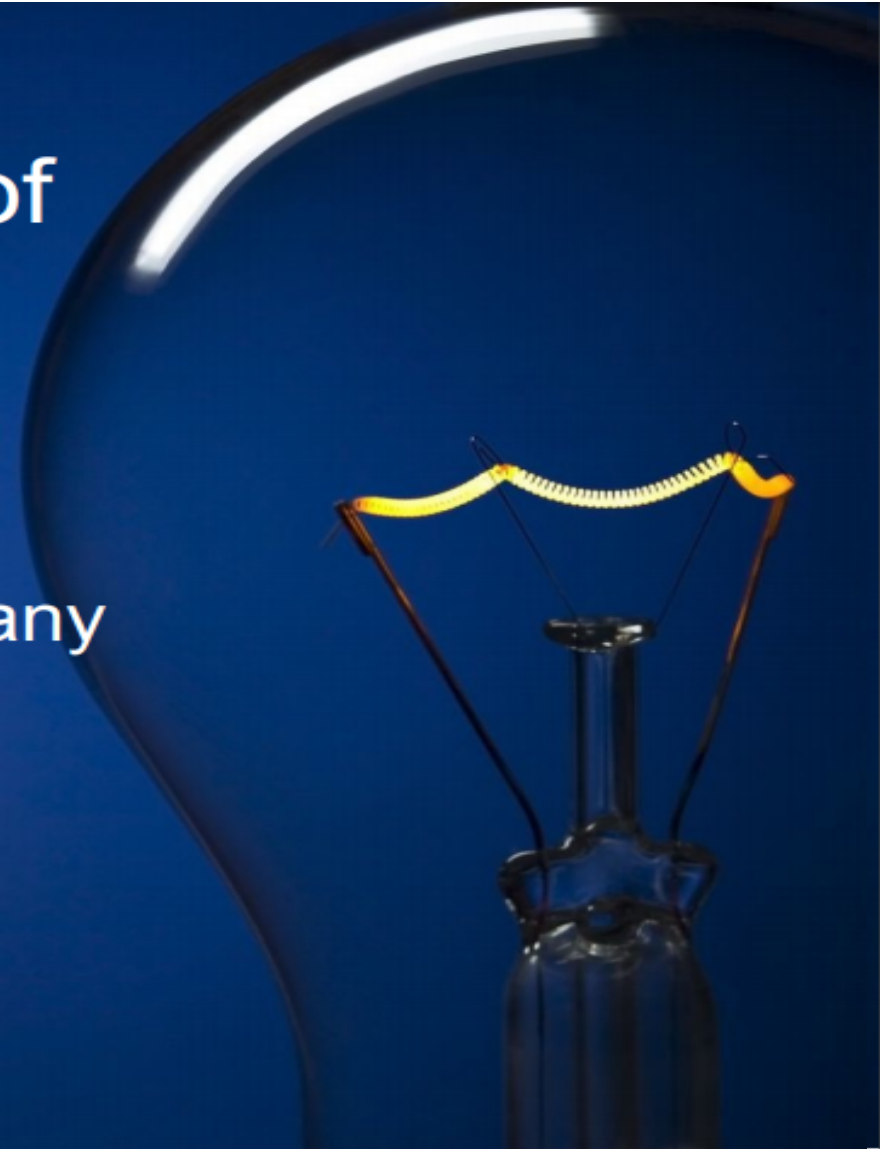


People don't care how
much you **KNOW**
until they know how
much you **CARE.**



Listen with the **intent** of
being **influenced**.

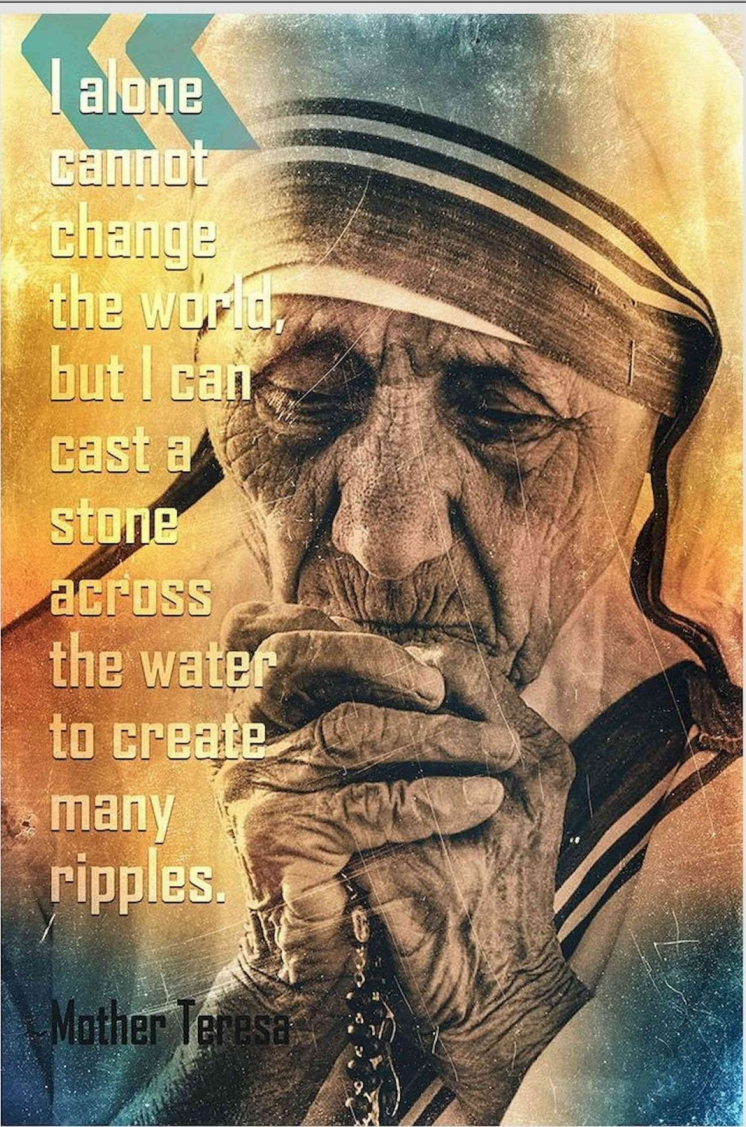
> Garry Ridge WD-40 Company



Authenticity happens
naturally when **YOU** are
living out of your true
and best self.







I alone
cannot
change
the world,
but I can
cast a
stone
across
the water
to create
many
ripples.

Mother Teresa



Putting Servant Leadership into Practice

- ✓ Reflect on how you would like others to describe you as a leader and consider if elements of Servant Leadership will help you accomplish your leadership goals
- ✓ How will practicing Servant Leadership consciously and consistently help you become the leader you aspire to be?
- ✓ What one element of Servant Leadership do you want to improve?



Books

...for further reflection, study, and implementation

- Robert K. Greenleaf, *The Servant as Leader*
- Robert K. Greenleaf, *The Institution as Servant*
- Kent M. Keith, *The Case for Servant Leadership*
- Kent M. Keith, *Questions and Answers about Servant Leadership*
- Ann McGee-Cooper and Gary Looper, *The Essentials of Servant Leadership: Principles in Practice*



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