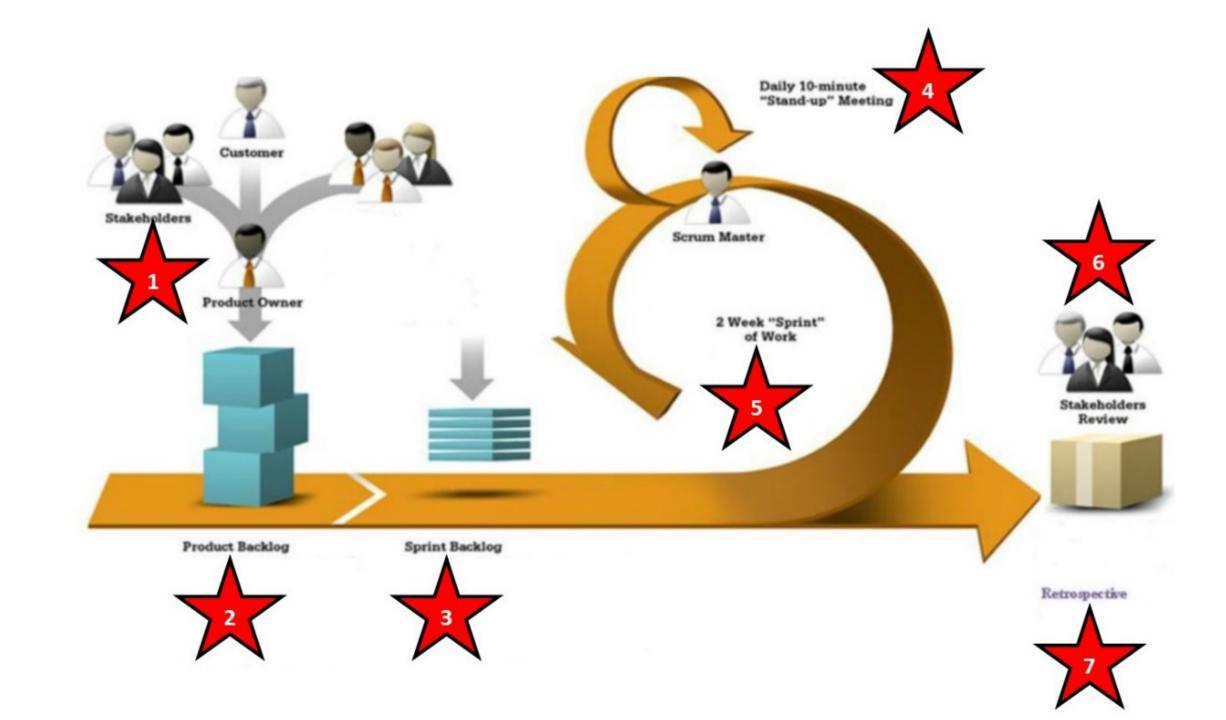




## RECONCILING DATA MANAGEMENT AND KNOWLEDGE MANAGEMENT WITH AGILE PROJECT MANAGEMENT

Dr. Bill Brantley, PMI-ACP, PMP 2020 Project Management Symposium





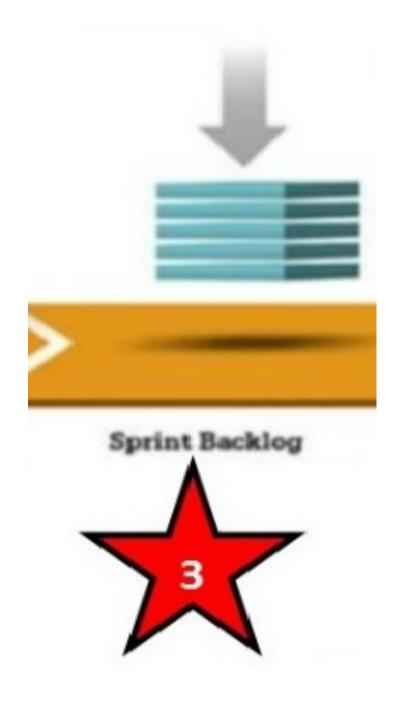
#### **Initiating the Agile Project**

- ☐ Documents that led to project initiation and continuation
- ☐ Design thinking artifacts to help determine the project deliverables
- ☐ Project product features
- ☐ Capture meeting details



#### **Agile Project Product Backlog**

- ☐ Meeting details between agile project team, scrum master, and product owner
- ☐ Capture documents and artifacts that led to product backlog decisions



#### **Agile Project Sprint Backlog**

- ☐ Meeting details between agile project team, scrum master, and product owner
- ☐ Capture documents and artifacts that led to sprint backlog decisions



#### **Agile Project Daily Stand-Ups**

**Knowledge Created** 

☐ Capture daily stand-ups details between agile project team and scrum master

# 2 Week "Sprint" of Work

#### **Agile Project Sprints**

**Knowledge Created** ☐ Details and decisions from story planning sessions ☐ Capture the information radiators ☐ Record the minimal viable product decisions and iterations ☐ Changes to sprint backlog ☐ Document project team velocity and related statistics



#### **Agile Project Stakeholders Review**

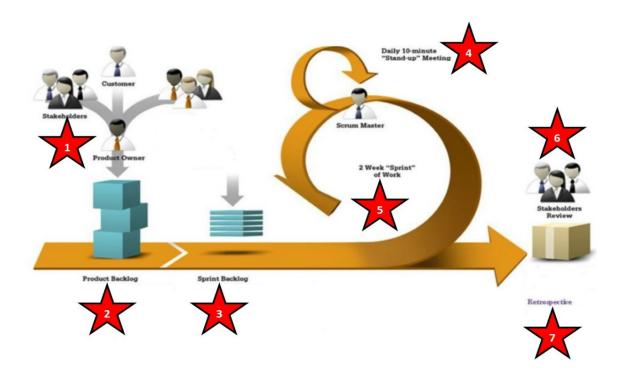
- ☐ Details from the planning for the stakeholders' review
- ☐ Comments and observations from the stakeholders during the review
- ☐ Decision details on how to proceed in the next iteration of the project

#### Retrospective



#### **Agile Project Retrospective**

- ☐ Preparations for the retrospective
- ☐ Comments and observations from the agile project team during the retrospective
- ☐ Decision details on how to improve the agile project process in the future



#### **Agile Project Knowledge Created**

- ☐ Recording the decisions made during the project
- ☐ Changes made to the project product and the reasons why
- ☐ Improvements to the project process
- ☐ How well the agile team works with stakeholders, the scrum master, and each other
- ☐ Return on investment on the entire agile project process

## Agile Project Mgmt. and Knowledge/Data Mgmt. Synergy

#### **Agile Manifesto**

Individuals and Interactions over process and tools

Working product over comprehensive documentation

Customer collaboration over negotiation

Responding to change over following a plan

#### **Knowledge/Data Management**

Frequent Real time sharing and conversation / Role-based sharing and security

Curated documentation saved in secured repositories / Version Control

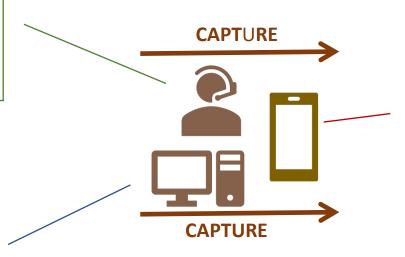
Collaboration / Communication / After Action Reviews / Retention Schedule

Change management / Decision-critical knowledge / Data Sharing Principles

#### **Knowledge Capture Methods**

Live Person(s)
Taking Notes at all Meetings

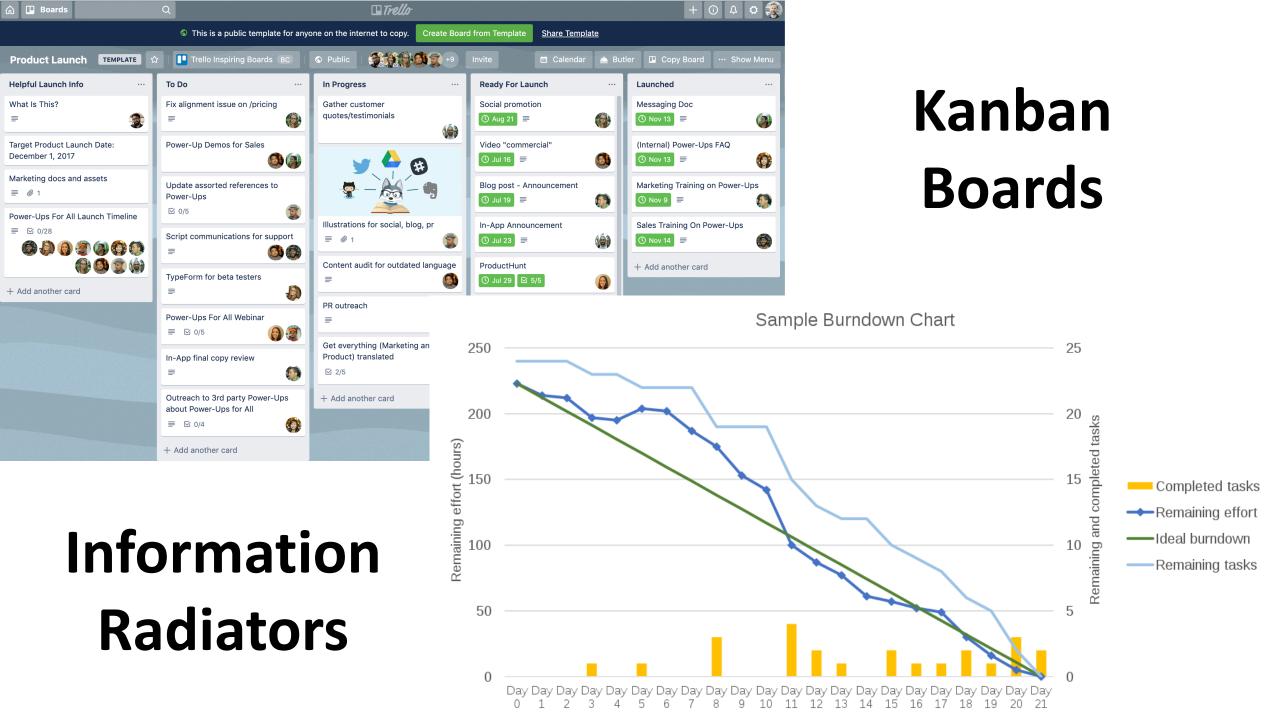
Agile Software
Team Members
Add Notes from
Meeting



#### **A New Way**

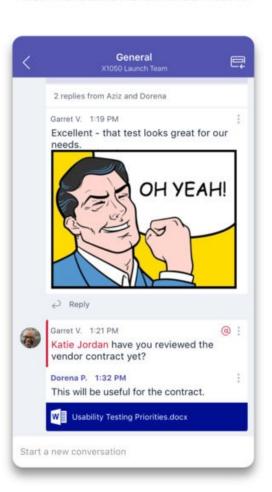
Record Audio at all Agile Meetings using an inexpensive, light-weight, easy-to-use (mobile) application.

- Keep audio recordings on file for the project duration.
- Transcribe meetings where necessary
- Include in Information radiators
- ◆ VersionOne ◆ JIRA Software ◆ Active Collab ◆ Agilo for Scrum ◆ Atlassian Jira + Agile ◆
   ◆ Cogi ◆ Voice Recorder ◆ Otter.ai ◆ Audacity ◆



### Microsoft Teams – All-In-One Collaboration and Documentation Tool

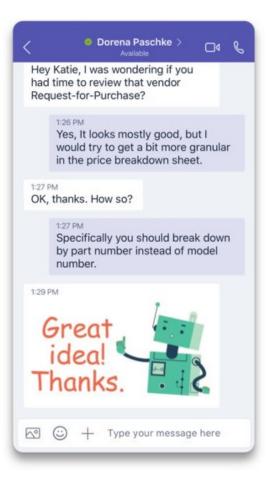
One place for your team's conversations and content

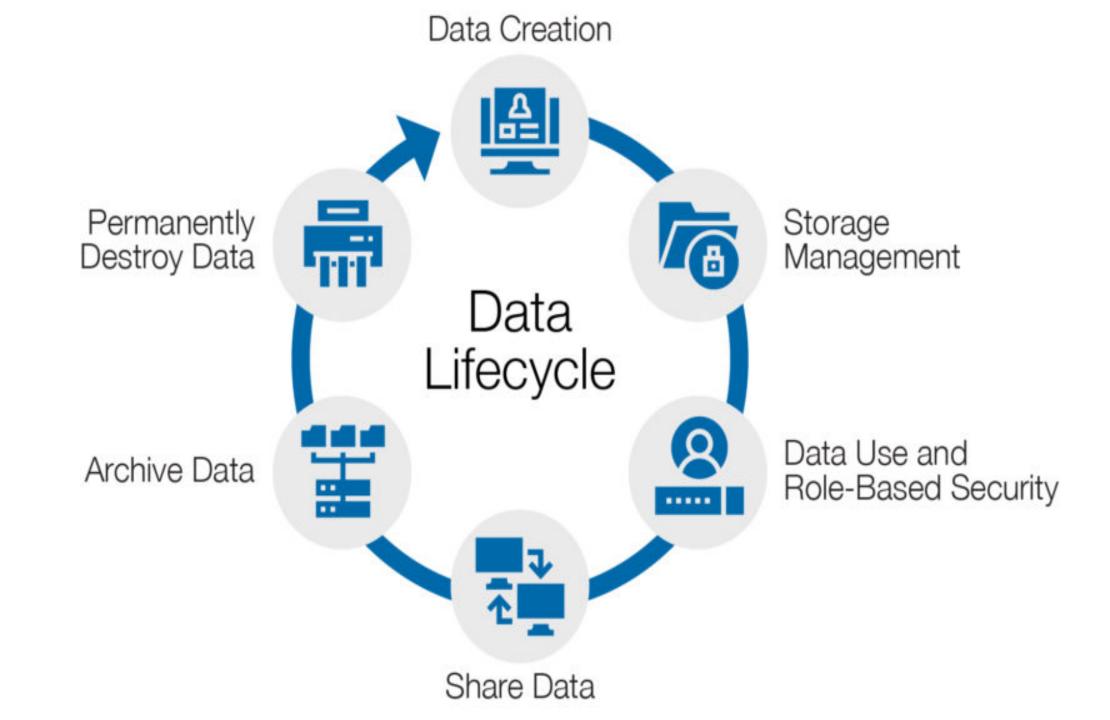


Connect face to face

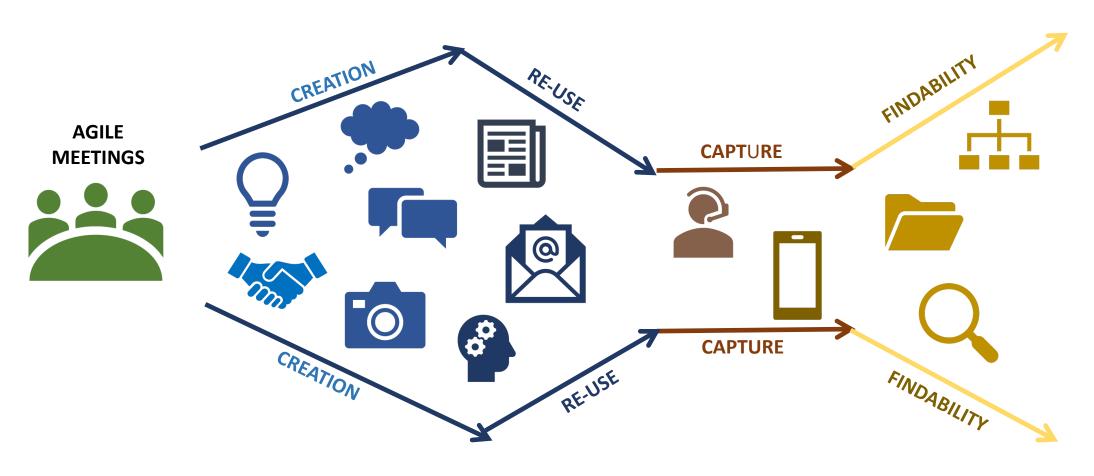


Chat privately with one or more people





## Agile Knowledge Creation/ Re-use / Capture / Findability



## Reconciling Knowledge/Data Mgmt. with Agile Project Mgmt. = **Value Multiplied**

Capture valuable lessons learned

Justify and understand decisions

Feedback into process for continuous improvement

Understand why some agile projects did not meet expectations

Improve the knowledge and skills of team, product owner, and scrum master

**Capture ideas for future projects** 

Comply with record management regulations without weighing down the agile project management



Thank you!

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