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# STRENGTHENING THE NUCLEAR SECURITY ENTERPRISE WITH ORGANIZATIONAL AGILITY

## Ty Deschamp

Assistant Deputy Associate Administrator for Infrastructure Lifecycle Management, National Nuclear Security Administration (NNSA)

This session will be recorded.

University of Maryland Project Management Symposium





# Build bether todether

# Special Thanks

The "Federal Programs Track" was developed in collaboration with the Federal Program and Project Management Community of Practice

# FedPM CoP

**Federal Program and Project Management Community of Practice** 





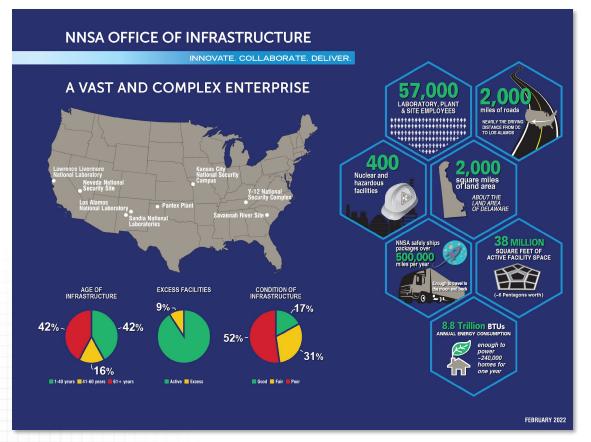
# Strengthening the Nuclear Security Enterprise with Organizational Agility

Ty Deschamp
2023 Project Management Symposium

# National Nuclear Security Administration (NNSA)



# Nuclear Security Enterprise Challenges



# **Top Infrastructure Challenges**

- Age, Condition & Capacity
- Delivery Speed & Agility
- Vendor Base/Supply Chain

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We must also continue revitalizing our infrastructure, both by reestablishing capabilities lost after the Cold War and modernizing facilities that have degraded over the last 30 years. - NNSA Strategic Vision (2022)

## Infrastructure Vision

# Anticipate tomorrow's nuclear and national security challenges and deliver timely, innovative solutions



#### **Delivering our Vision**

- We must go beyond the frontier that we know
- Mitigate climate change
- Modern, flexible, resilient nuclear complex
- Leverage improvements in manufacturing, construction, and other technologies
- Revitalize infrastructure by reestablishing capabilities lost after the Cold War and modernizing facilities that have degraded during the last 30 years

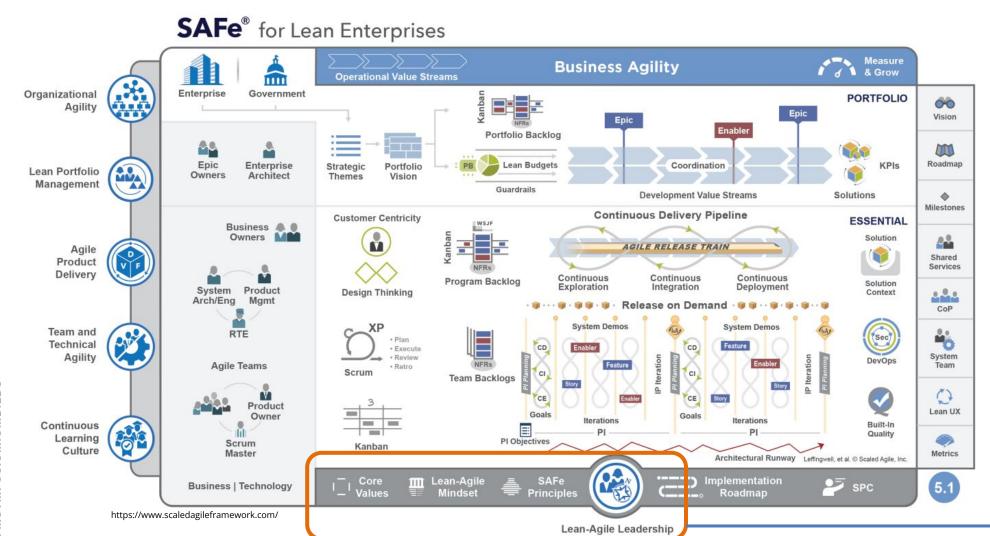
# NNSA Infrastructure Approach







# Scaled Agile Framework (SAFe)



#### <u>SAFe</u> <u>Fundamentals</u>

- Core Values
- Lean-Agile Mindset
- Principles
- Lean-Agile Leadership

# SAFe: House of Lean

#### The Goal: Value

Shortest sustainable lead time. Best quality and value to people and society.

High morale, safety, customer delight.

#### Respect for people and culture

- ▶ Generative culture
- ➤ People do all the work
- Your customer is whoever consumes your work
- ▶ Build long term partnerships based on trust
- ➤ To change the culture you have to change the organization

#### **Flow**

- Optimize sustainable value delivery
- ▶ Build in quality
- Understand, exploit, and manage variability
- Move from projects to products

#### Innovation

- ▶ Innovative people
- ▶ Time and space for innovation
- ▶ Go See
- Experimentation and feedback
- Pivot without mercy or guilt
- ▶ Innovation riptides

#### Relentless improvement

- Constant sense of danger
- Optimize the whole
- ▶ Problem solving culture
- ▶ Reflect at key milestones
- ▶ Base improvements on facts

#### Foundation: Lean-Agile leadership

Leaders apply Lean thinking as the basis for decision-making, model the Lean-Agile mindset in daily activities, and teach it to others.

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# Lean Agile Leadership

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#### **Built our Foundation**

- Executive Buy-In
- Focused on Fundamentals of Lean-Agile Leadership
- Trained Staff
- Tailored Training to Audience

# Respect for People and Culture

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#### The Goal: Value Shortest sustainable lead time. Best quality and value to people and society. High morale, safety, customer delight Respect for people Flow Relentless Innovation improvement and culture ▶ Optimize ▶ Innovative people ▶ Constant sense of Generative culture sustainable value danger ▶ People do all the Time and space delivery for innevation work ▶ Optimize the ▶ Build in quality whole ▶ Go See ▶ Your customer is ▶ Problem solving ▶ Understand. whoever Experimentation exploit, and culture consumes your and feedback work manage variability ▶ Reflect at key ▶ Pivot without ▶ Move from Build long term milestones mercy or guilt partnerships projects to ▶ Base Innovation riptides products based on trust improvements on ▶ To change the facts culture you have to change the organization Foundation: Lean-Agile leadership Leaders apply Lean thinking as the basis for decision-making, model the Lean-Agile

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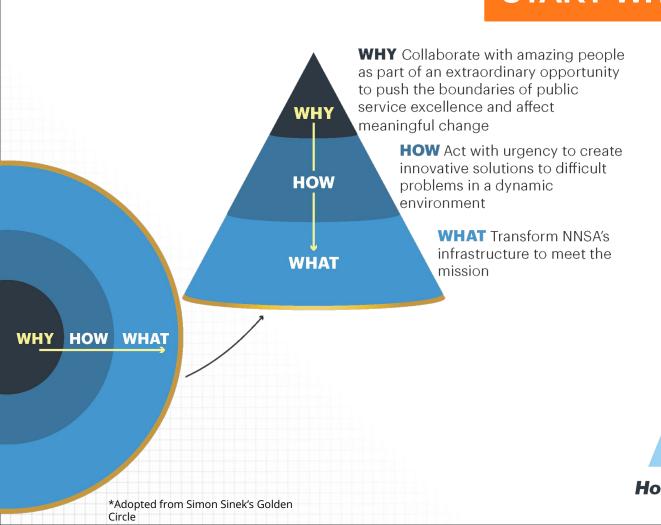
# **Focused on People**

- Developed Strategic Planning Framework
- Established Strength Based Culture
- Created Cross Functional Teams



# Strategic Planning Framework

#### **START WITH WHY**

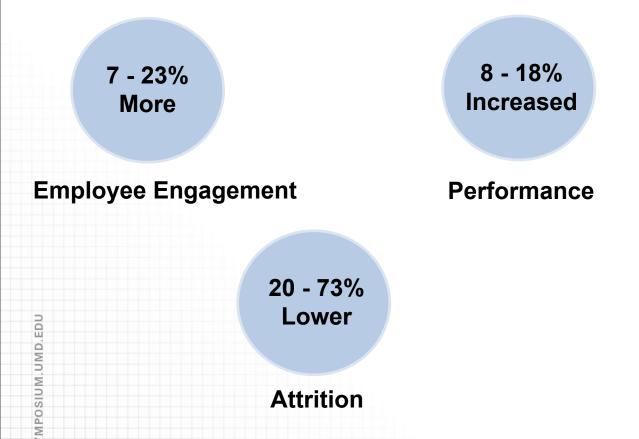






# Strength Based Culture

Employees who receive strengths-based development:



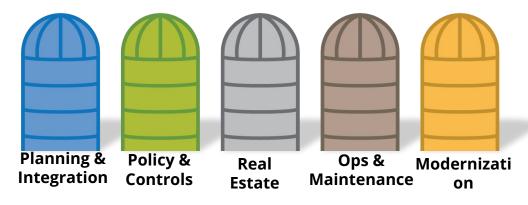
Source: Gallup Strengthsfinder Research Data

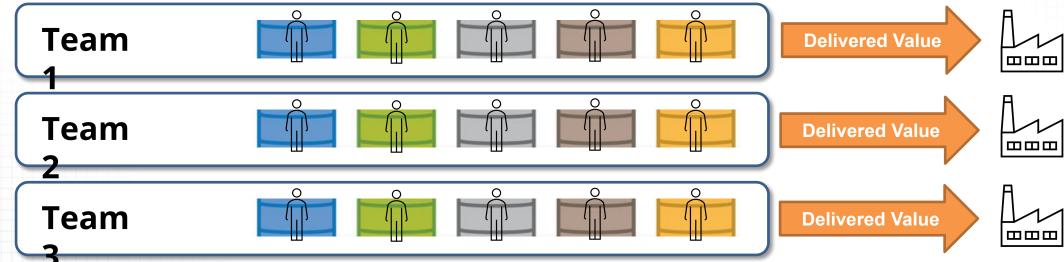
# GALLUP STRENGTHSFINDER APPROACH:

- Individual Clifton Strengthsfinder Assessments
- "Best of Me" Discussions
- Team Grids
- Gallup Strengths Coaches
   Network

# **Cross-Functional Teams**

Organizational Silos provide **DEPTH** of experience





Cross Functional Teams provide **BREADTH** of experience

# Flow

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## **Increased Flow**

- Repeatable Processes
- Streamlined Criteria
- Standardized Designs

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# **Increasing Flow**







Enhanced Minor Construction & Commercial Standards (EMC<sup>2</sup>) Pilot

Construct non-complex projects <\$50M faster

Standardized Acquisition & Recapitalization (STAR)

Leverage standardized designs & requirements





#### **Purchases**

Use existing authorities to acquire land/facilities

# **Innovation**

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# **Encourage Innovation**

- Lean Startup Mindset
- Embrace MVP

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# Lean Startup Mindset

# Lean Startup - 5 Guiding Principles

- Entrepreneurs are Everywhere
- Entrepreneurship is Management
- Innovative Accounting
- 4 Validated Learning
- 5 Build-Measure-Learn (MVP)



# Applying MVP to NNSA Infrastructure

# Cost & Commitment Forecasting

Started manually in spreadsheets prior to adding incremental features to Program Management System

# Real Property Asset Management (RPAM) Guide

Published document with certain sections in progress or not yet defined

#### **Snapshot+**

Started with a small set of data points to prove usefulness, built momentum, and incorporated feedback

# Line Item Construction Planning

Began by using existing planning data rather than requesting a new data set, later filled in gaps

#### **ProtoSTAR**

Piloted at 3 sites using standard office design to prove concept

# Relentless Improvement

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# **Continuous Improvement**

- Retrospectives
- Lean Agile Center of Excellence (LACE)
- Measure progress

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# We conduct retrospectives for major initiatives to determine:

- What is working well?
- What is not working well?
- How we can improve going forward?

# Retrospectives

Iteration Planning

Identify Specific Actions Continuous Improvemen t

Conduct Retrospective

Define Lessons Learned

# Lean Agile Center of Excellence (LACE)

The LACE Team is a grassroots effort to help expand lean-agile principles throughout the organization

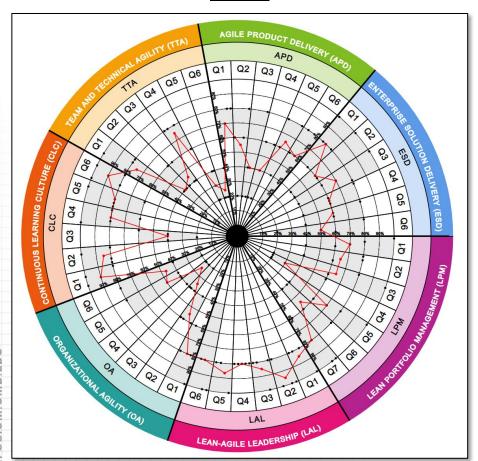
#### **LACE Goals**

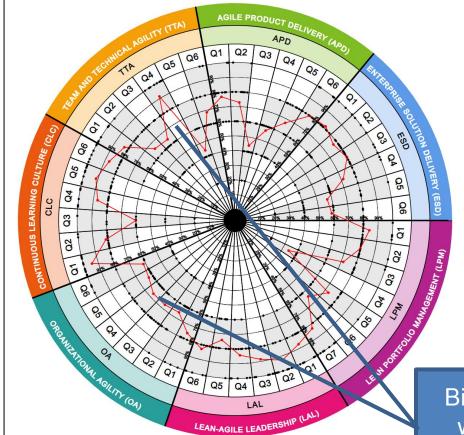
- 1. Form and expand a guiding coalition across the organization
- 2. Work with Teams to implement Lean-Agile
- 3. Provide knowledge, expertise, & training
- 4. Facilitate the implementation of Lean-Agile in the organization
- 5. Compile and share Lean-Agile resources
- 6. Regularly measure progress and refine actions and schedule using Lean-Agile planning approach



# Measure Progress

<u>2021</u> <u>2023</u>





- Conducted
   Business Agility
   Assessments to
   measure factors
- Defined prioritized actions to improve organizational agility

Biggest Increases were in Team & Organizational Agility



#### **Evaluate Session**

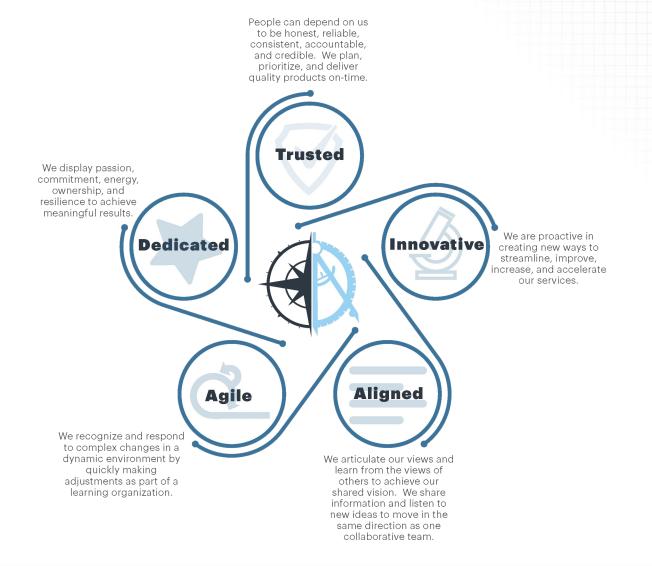


# **BACKUP**

# **Shared Values**

#### **Our Attributes for Success**

Our Shared Values are the principles and characteristics that define how we conduct ourselves every day. We are guided by our Shared Values in all work that we do.



# Lean-Agile Principles in Practice

#1 Take an economic view

#2 Apply systems thinking

#3 Assume variability; preserve options

#4 Build incrementally with fast, integrated learning cycles

#5 Base milestones on objective evaluation of working systems

#6 Visualize and limit WIP, reduce batch sizes, and manage queue lengths

#7 Apply cadence, synchronize with cross-domain planning

#8 Unlock the intrinsic motivation of knowledge workers

#9 Decentralize decision-making

#10 Organize around value

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# Instituting Lean-Agile Principles into Infrastructure Planning



# Infrastructure Planning

#### **PORTFOLIO-LEVEL**

- Balance workloads across projects, sites, programs
- Always Be Constructing (ABC)
- Sequence investments for maximum value
- Stable, predictable, repeatable, and attainable

#### PROJECT-LEVEL

- Breakdown requirements into smaller pieces
- Minimum Viable Product (MVP)
- Prioritize projects based on mission urgency
- Deliver projects via time-phased campus strategy
- Inspect, learn, and adapt

