



PROJECT MANAGEMENT
CENTER FOR EXCELLENCE

A.J. CLARK SCHOOL OF ENGINEERING
Civil & Environmental Engineering Department



ORGANIZATIONAL CHANGE

*Mark A. Brown, Chief Operating Officer
U.S. Department of Education
2020 Project Management Symposium*

HIGHER EDUCATION ACT OF 1965



HIGHER EDUCATION TODAY



FSA MUST BUILD CAPACITY AND AGILITY

Dozens of public policy changes have transformed the environment in which FSA operates and the requirements driving FSA services and operating model

- ▶ 2005 *Higher Education Reconciliation Act (Deficit Reduction Act)*
- ▶ 2007 *College Cost Reduction and Access Act*
- ▶ 2008 *Ensuring Continued Access to Student Loans Act*
- ▶ 2008 *Higher Education and Opportunity Act* (2008 HEA reauthorization)
- ▶ 2010 *Student Aid and Fiscal Responsibility Act*
- ▶ 2010 Program Integrity regulations
- ▶ 2011 Gainful Employment regulations
- ▶ 2012 regulations establishing Pay as You Earn (PAYE) repayment plan
- ▶ 2012 Total and Permanent Disability Discharge regulations
- ▶ 2014 Gainful Employment regulations; PLUS Loan Adverse Credit regulations
- ▶ 2015 Revised Pay As you Earn (REPAYE) repayment plan established by regulation; Cash Management regulations
- ▶ 2016 Borrower Defense regulations
- ▶ 2019 Gainful Employment regulations rescinded
- ▶ 2019 several new rules forthcoming, including new Borrower Defense regulation

DIGITAL PLATFORM WITH ENHANCED TOOLS

NEW
StudentAid.gov

You Are America's Smartest Investment

The U.S. Department of Education's office of Federal Student Aid provides more than \$220 billion in financial aid to help pay for college each year.

Complete the FAFSA® Form
Learn About Types of Aid
Explore Ways to Lower Payments
Learn About Loan Forgiveness
Find Out How to Make a Payment

Parent
I want to help my child pay for college.

In Repayment
I have loans I need to repay.

Getting ready for college can be

POPULAR TOPICS

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

Creating a 21st Century Organization

“Any [organization] designed for success in the 20th century is doomed to failure in the 21st.”

**David S. Rose,
Investor and Entrepreneur**

“STAY IN THE FIGHT!”

QUESTIONS
