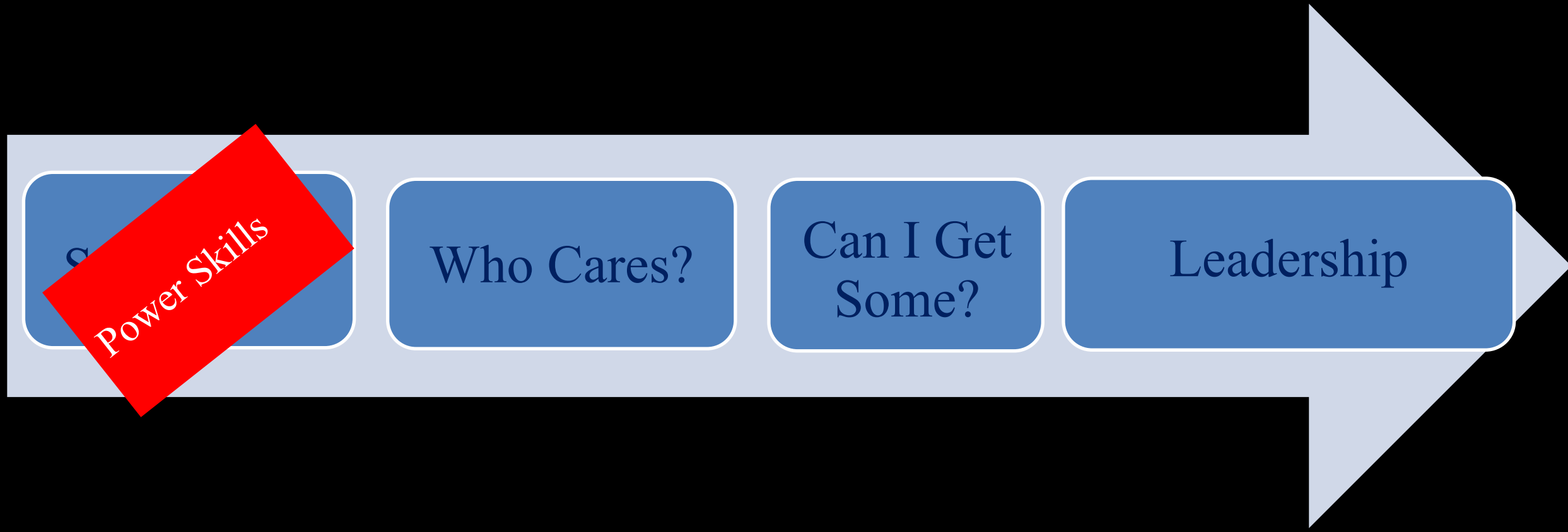
POWERING UP YOUR LEADERSHIP SKILLS

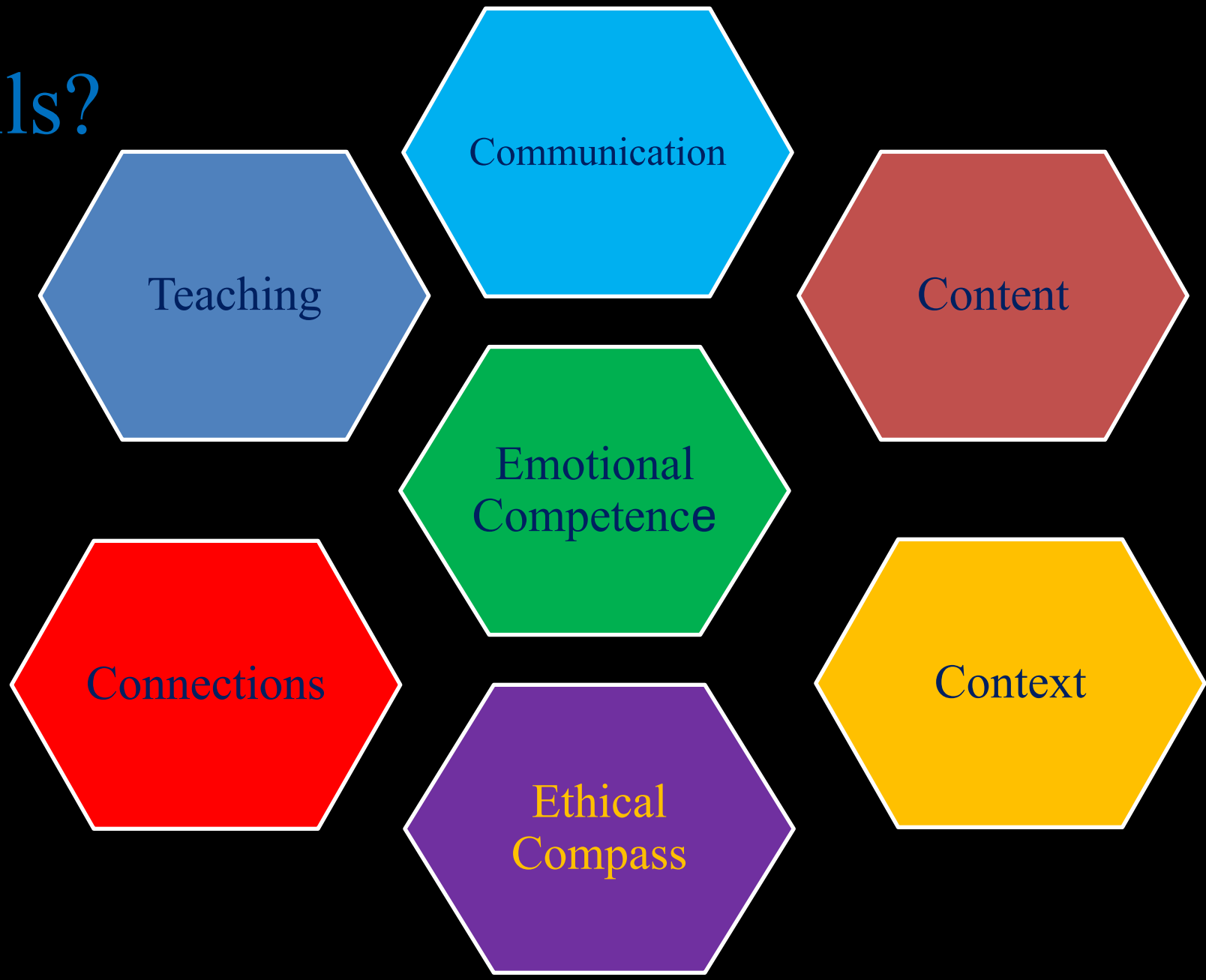
Jocelyn S. Davis

2020 Project Management Symposium

Overview



Soft Skills?


Communication
Teaching
Content
Emotional Competence
Connections
Context
Ethical Compass

Who Cares?

" The link between merit and success is forged through soft skills."

You do!

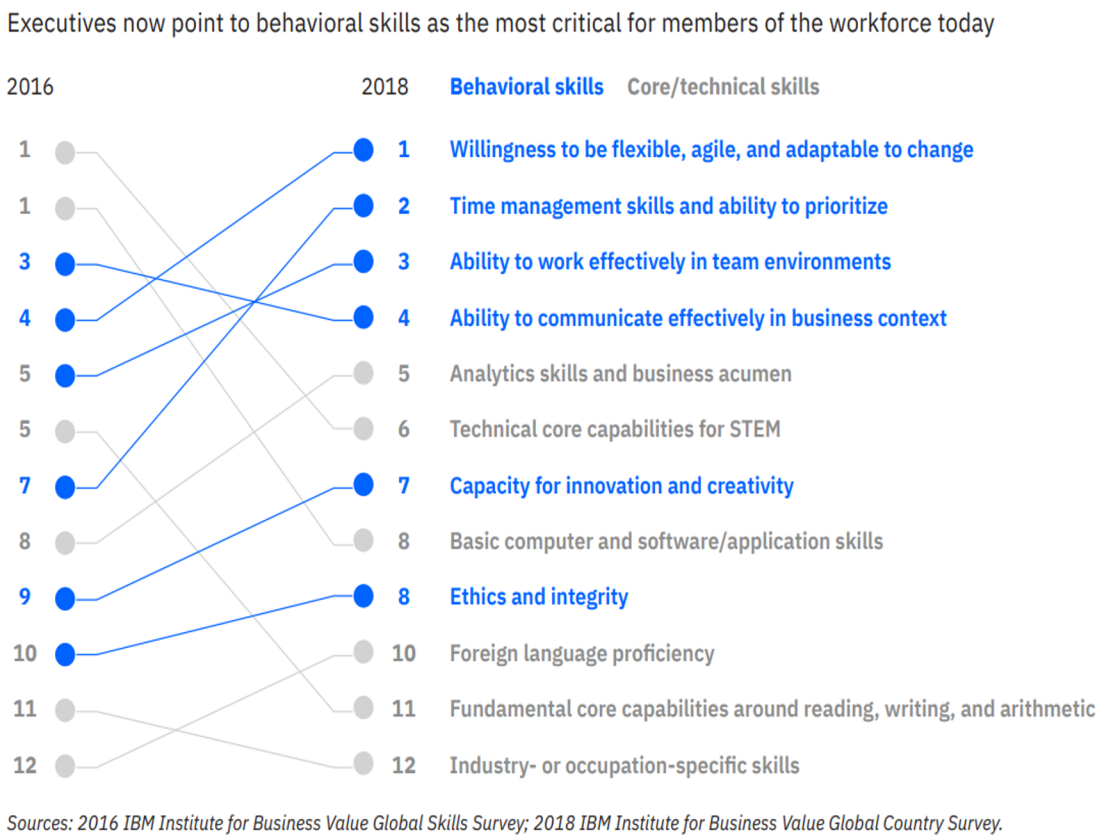
AI will automate 10% of US jobs in 2019

Possibly as much as 50% in the next decade.

60% of all occupations at risk to have 30% of job components automated

AI will automate routine, repetitive, raw cognitive processing of facts & information

Which Ones are in Demand?



6 of the top 8 are behavioral skills

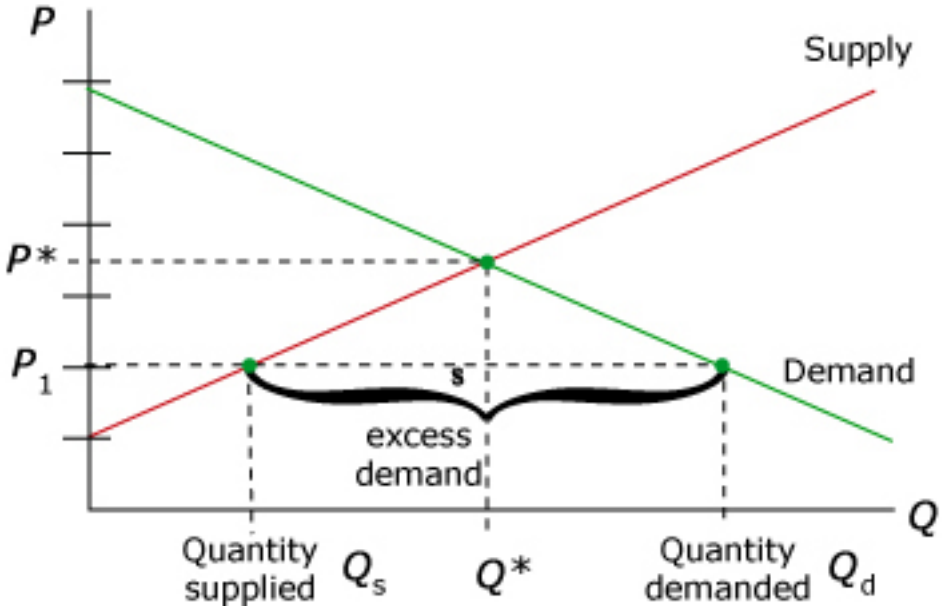
- Flexibility, Agility & Adaptability
- Time Management & Prioritization
- Work Well with Teams
- Communicate Effectively
- Innovate & Create
- Ethics & Integrity

Emotional intelligence is predicted to exceed technical skills as the must-have skill by employers.

Why are They in Demand?

- Difficult to train on the job
- Portable, not industry specific
- Mediate technical skill delivery
- Difficult to automate, no cheap substitute available
- Required in environments of dynamic change, complexity, & globalization

Value increases when demand exceeds supply.



Can I Get Some?

Build self-awareness

Engage personal change

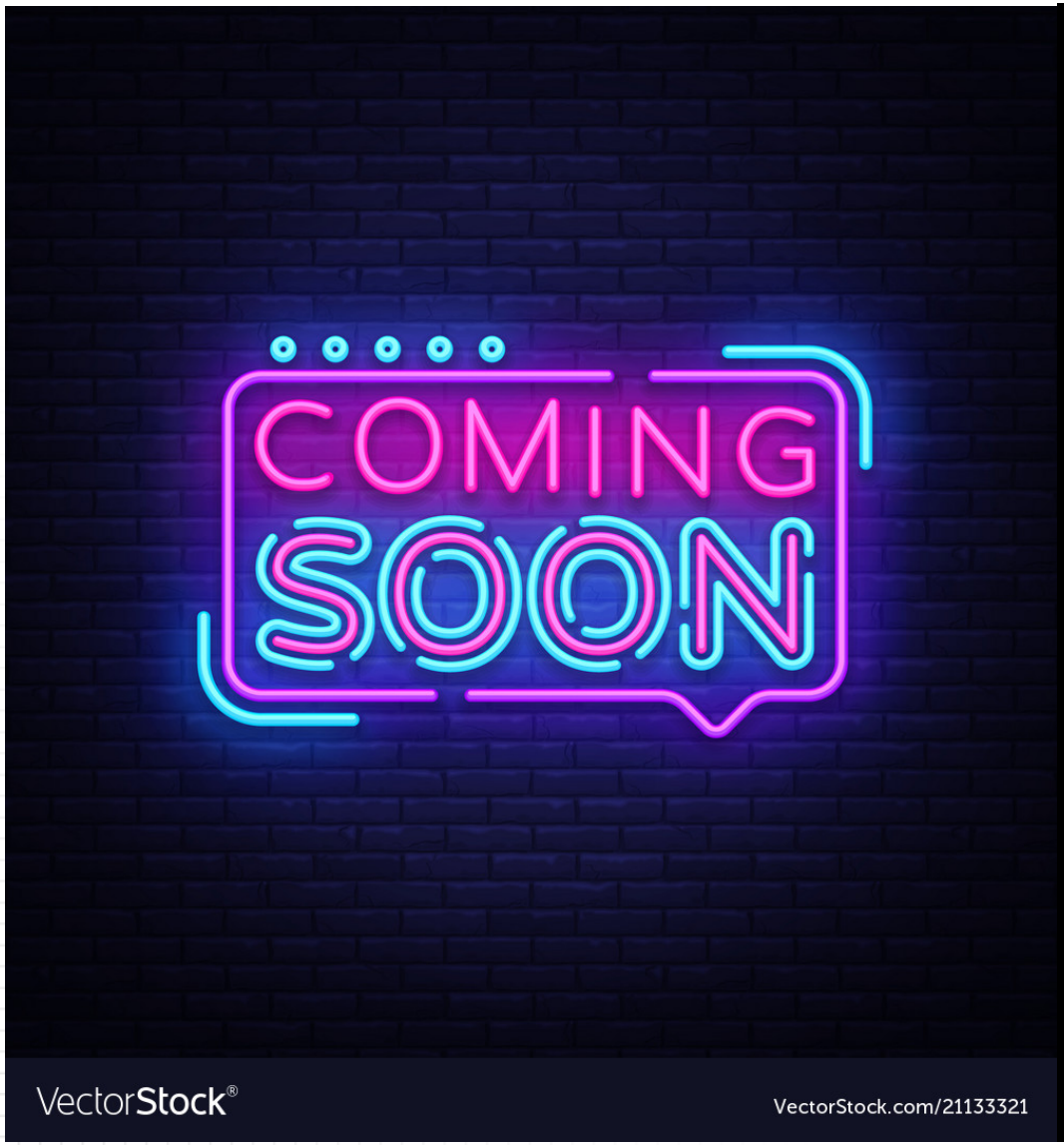
Be humble

Continue to learn

Learn the science

Practice the skills

Become a great leader



edX Professional Certificate: Leadership Re-Imagined

Let's Get Happy: Happiness Drives Performance

Let's Get Started: Building Self-Awareness

Let's Get Personal: Working with Personality Type

Let's Get Emotional: Emotions & EI

Let's Get Strong: Strengths-based Management

Let's Get Principled: Values, Culture & Intelligent Disobedience

Stay Tuned for
Coming Attractions

Questions?

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