



# ENSURING SUCCESS IN DELIVERING PMIS FOR AGENCY OWNER

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2019 Project Management Symposium

#### Content

- Introduction
- Observations
- Case Studies
- Lessons Learned

### Prath Mehta, P.E.

- Civil/Structural engineer
- 20 years in the industry
- 11 years PMIS implementations
- Public agencies and private companies
- Past 5 years with public agencies



Public Agencies



Funding source



Long term capital improvement plan (CIP)



Infrastructure CIP projects



Regulated

Spending plan
HR and hiring policies
Accountability





Infiltration of computers (IT systems)



**Environmental impact** 

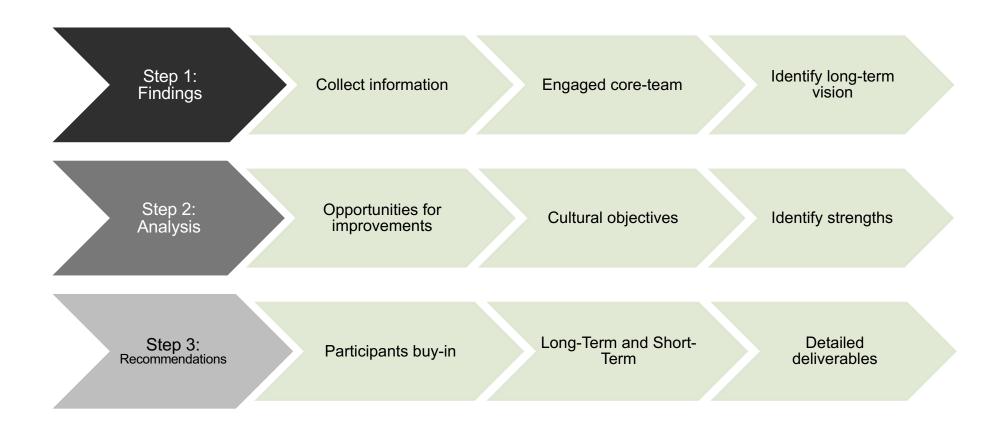


**Process improvements** 



Keeping up the pace !!!

### Implementation Initiation





#### Planning

- System selection
- Core team
- Phase identification

#### Execution

- Phased execution
- Design & deployment
- Validation & UAT

#### Closing

- Goal achievements
- User adoption
- Maintenance roles

## Monitor and Control

- Reconciliation| Plan vsExecution
- Seasonal deadlines

### Implementation Life Cycle







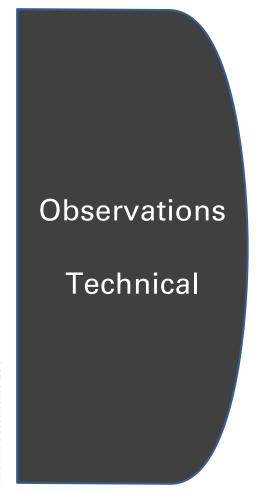
Internal bureaucracy

Long-term vision



Documentation

**Consultants Role** 







Prath Mehta

May 9-10, 2019

Not ERP

Solution architecture

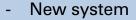


Integration points

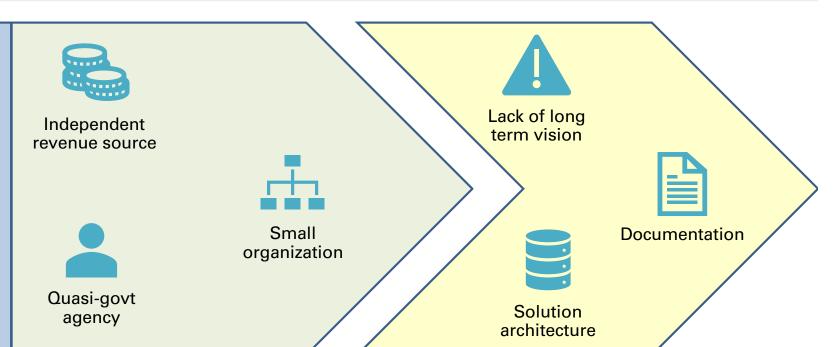


Reporting

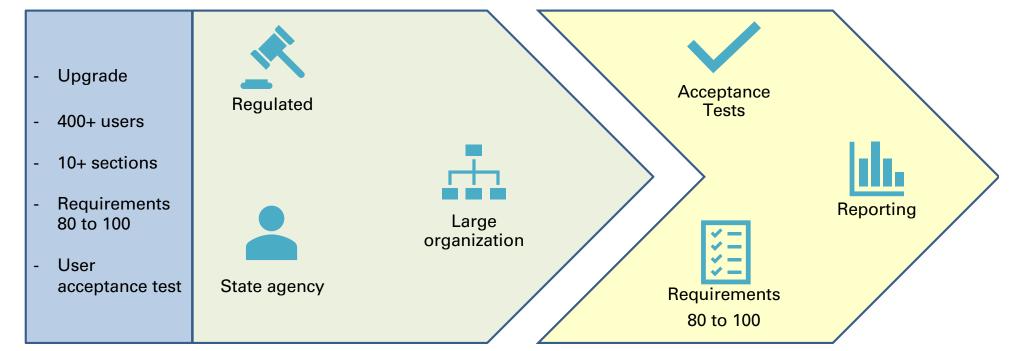




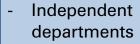
- Top down management
- Competing ideas
- Ownership of project
- Technology selection



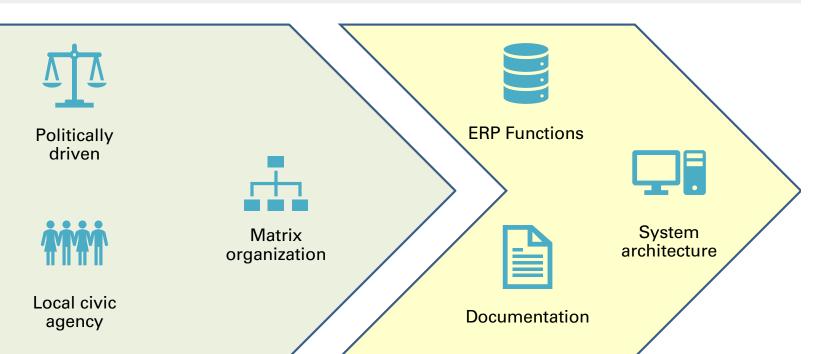
# Case Study | General



# Case Study | Functional (Org)



- New system
- Priorities
- ERP functions
- User adoption



# Case Study | Functional / Technical

Challenges

Prior to implementation



Organizational alignment



Long term vision



Consultant selection



**Deliverables** 

Recommendations

During the implementation



Start with end in sight (phases)



Acknowledge technology risks



**Training and Development** 



#### Questions?

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