



#### SPEAKING TRUTH TO POWER

Harry Zolkower, PMP
2020 Project Management Symposium

# Course Objectives

#### Upon completion of this presentation, you should be able to:

- Describe the origin & meaning of "Speaking Truth to Power"
- Incorporate lessons learned, including Dr. Anthony S. Fauci, Anita Hill,
   Doug Elmendorf, and more
- Learn and apply five practical steps for speaking truth to power
- Understand the concept of Speaking Truth to Power as applied to Project Management

# "Nothing Strengthens Authority So Much As

Silence"

- Leonardo da Vinci



The way to right wrongs, is to turn the light of truth upon them.

IDA B. WELLS







It's very, very hard to speak truth to power when the truth is unpleasant. I think it's one of the toughest things especially a young person has to do and the only way you can do it is if you're willing to walk out the door if he doesn't take your advice. Or if you're willing to walk out the door if he goes over the line.

— David Gergen —

AZ QUOTES

# Origin and Meaning

#### Etymology

- Παρρησία
- Transliteration "Par-eh-see-ah"
- is a Greek noun which literally means "outspokenness, frankness, freedom of speech, claimed by the Athenians as their privilege, "1
- (πᾶν "all" and ῥῆσις "utterance, speech")

# Origin and Meaning (cont.)

"Speak Truth to Power"

- Phrase originated from the American Friends Service Committee (Quakers) pamphlet "<u>Speak Truth to Power: a Quaker</u> Search for an Alternative to Violence, published in 1955.



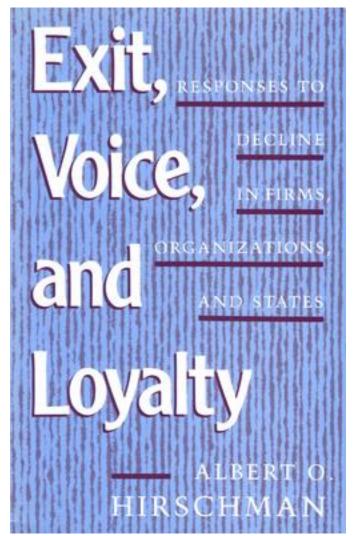
- Popularized the phrase "Speaking Truth to Power"
- Colleague of Dr.
   Martin Luther
   King in the 1950s
   and 1960s



# Seminal book published in 1970

- Employees have 2 response options
- The greater the availability of exit, the less likely voice will be used.

## Albert O. Hirschman





#### Anita Hill

- Wrote best seller in 1998 "Speaking Truth to Power"
- Her experience forever changed how we talk about imbalance of power in the workplace.



# Time Magazine's Persons of the Year - 2002

- SHERRON WATKINS of Enron
- COLEEN ROWLEY of the FBI
- CYNTHIA COOPER of WorldCom



## Dr. Anthony C. Fauci

- His experience is a great example of speaking truth to power
- Spoke truth to power to multiple American presidents going back to Ronald Reagan





# Doug Elmendorf

#### Septmember 13, 2011

- Another great example of a public figure who spoke truth to power
- Elmendorf was the Director of the nonpartisan Congressional Budget Office





# A Five Step Plan for Speaking Truth to Power



1. Know Your **Facts** 2. State Your Case 3. Stand Your Ground 4. Keep Your Cool 5. Offer Options

#### **Know Your Facts**

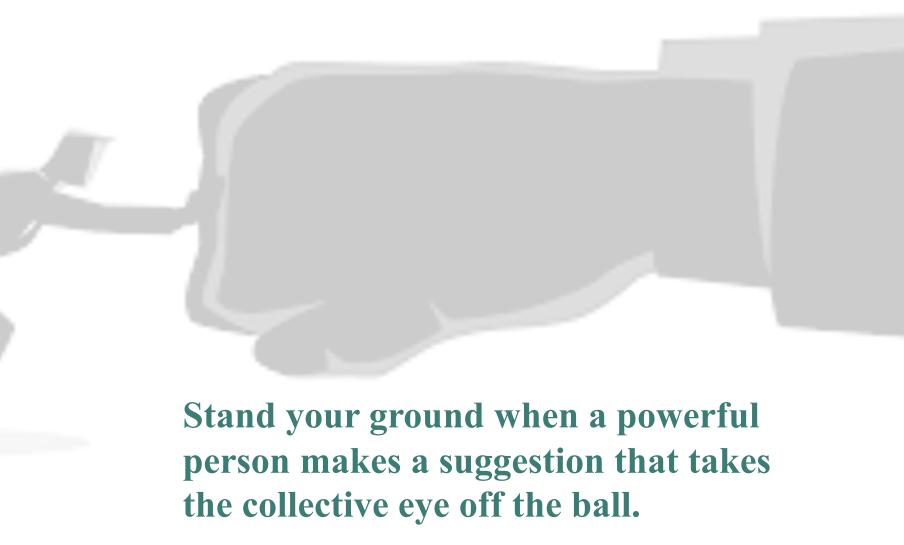


- Become the expert
- Earn credibility to say what has to be said
- Build a solid reputation as a talented person who knows their suff and gets the job

#### State Your Case

• Clear, succinct communication enhances your ability to speak truth to power.

#### Stand Your Ground



# Keep Your Cool

- Keep cool under pressure.
- Be respectful
- Going soft on the people and hard on the issues.

# Offer Options

- Avoid backing the other party into a corner.
- Offer options that square up with the facts of the case.

# Why Are Some Project Managers Afraid to Speak the Truth?

Executives do not appreciate how risky it can feel for others to speak up

- Harvard Business Review,

2017





#### Impact to Project Managers of Effectively Speaking Truth to Power

- Can boost the odds of having sufficient time for planning instead of rushing into implementation
- Being asked for the impact when additional requirements are being considered
- Getting executives to make and support timely decisions

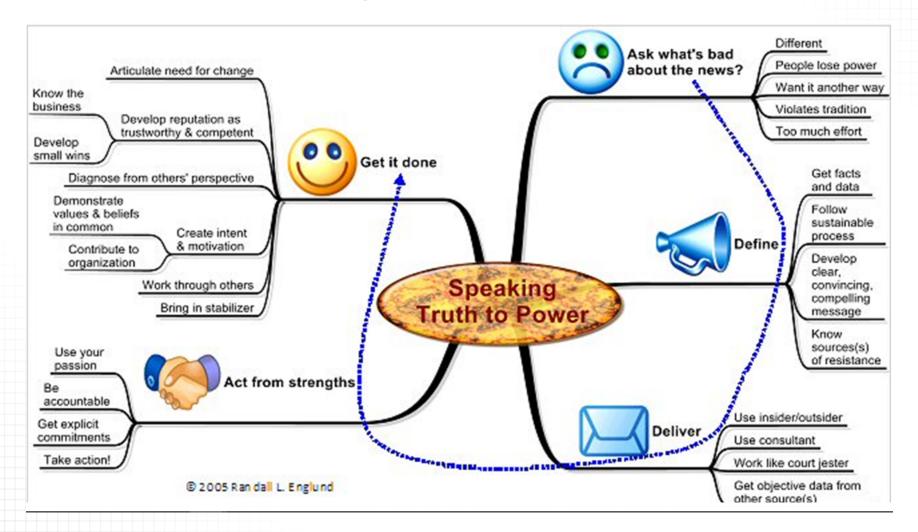


## Markkula Center for Applied Ethics Recommendations

- Must be wholly truthful
- Devoid of self interest
- Without harming any innocents
- Without spite or anger
- Authenticity is key



## Randall Englund's Model



#### Randall Englund's Model (cont.)

- . Act from your personal strengths
- Develop a **clear**, **convincing**, **and compelling message** and make it visible to others.

. Use the **passion** that comes from your deep values and beliefs about the work.

#### Randall Englund's Model (cont.)

. Be accountable

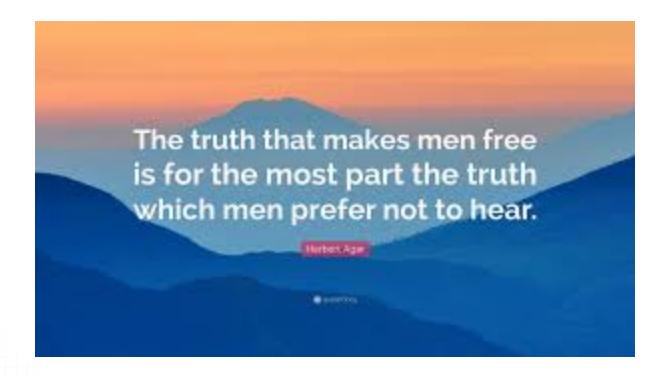
. Get explicit commitments

. Take action

. Tap the energy



## Herbert Agar Quote



#### **Seminar Discussion**

- Describe a situation where you had to speak truth to power to an executive/project sponsor. How did you approach the situation? What worked? What didn't?
- As a project manager, how do you create an environment where team members are comfortable expressing their thoughts and opinions?
- Can employees truly speak up without retribution?

#### References

<sup>1</sup> Liddell & Scott (1940) A Greek-English Lexicon, Oxford: Clarendon Press

Eblin, S (2011, September). A ive-step plan for speaking truth to power. Retrieved from Government Executive at <a href="https://www.govexec.com/management/2011/09/a-five-step-plan-for-speaking-truth-to-power/40687/">https://www.govexec.com/management/2011/09/a-five-step-plan-for-speaking-truth-to-power/40687/</a> on April 5, 2020. This article captured the important steps taken by former Congressional Budget Office Director Doug Elmendorf when he was the star witness at a hostile Congressional Committee hearing.

Englund, Randall, Case Study: Speaking Truth to Power: Leading from the Middle to Correct a Troubled Architecture. From ProjectConnections https://www.projectconnections.com/pc/knowhow/member/interviews case histories files/truth-to-power.jsp 2018

<sup>2</sup> NPR's All Things Considered: "A Potential Superhero For the Supercommittee". September 13, 2011

O'Brachta, Michael, PMP How To Get Executives To Act For Project Success: Building A Strong Mutual Partnership. 2018

O'Toole, James, Speaking Truth to Power: A White Paper. Old Tales and New Leadership, Organizational Culture and Ethics, Markkula Center for Applied Ethics at Santa Clara University, October 15, 2015

<sup>3</sup> Vanity Fair interview on March 31, 2020: <a href="https://www.vanityfair.com/news/2020/03/anthony-fauci-on-dealing-with-coronavirus-and-trump">https://www.vanityfair.com/news/2020/03/anthony-fauci-on-dealing-with-coronavirus-and-trump</a>